

CORNING

Corning Incorporated

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December 17, 2020

Subject: Foam Rack Inventory Disruption

Dear Valued Customer,

Security of products supply is a critical attribute for both you and Corning Life Sciences.

Our foam rack manufacturing operation will be suspended momentarily. We hope to return to normal conditions promptly.

In the meantime, some of our product will be arriving to you bulk packaged instead of in foam rack holders. Others, bubble wrap is being added to the shippers to provide adequate protection during transit as the foam rack will not be included with the product.

Effective Date of change: Immediately

For additional product or technical information, please contact your Corning Account Manager at 800.492.1110, visit www.Corning.com/lifesciences , or if there any additional question regarding this change please reach us directly at ScientificSupport@corning.com

Corning Life Sciences remains committed to providing you with the highest quality products.

Sincerely,



Ranya Badran
Product Manager, Cell Culture



Nathalie Gourdain
Product Manager, tubes



Jose Dominguez
Plant Quality Manager