

From: University Center for Teaching and Learning [mailto:teaching@pitt.edu]

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Subject: Special Message: March 22, 2020



University Center for **Teaching and Learning**

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In anticipation of the resumption of class on March 23, please review the details contained in this message to help you launch your courses on Monday.

- 1) See our new [guidelines for communicating with students](#) as classes resume.
- 2) Visit teaching.pitt.edu for immediate access to resources on instructional continuity in the remote environment.
- 3) Read the [message from Provost Cudd](#), which contains important information about available resources, as well as information about policies and facilities, and the [Provost's message to students](#).
- 4) Please direct technical questions (related to software, home network connections, your computer, Zoom, basic LMS questions, etc.) to the [Help Desk](#), 412-624-HELP. They are open 24 hours.
- 5) If you contact the Teaching Center (teaching@pitt.edu or 412-648-2832) we will respond as quickly as possible, as we work to triage the calls/emails and get them directed to the right person.
- 6) Our remote hours of operation for the week of March 23 will be 8:00 a.m. to 8:00 p.m.

Sincerely,
University Center for Teaching and Learning

